

# **Town of Springwater Water and Sewer Customers**

Effective January 14, 2025 the Livingston County Water and Sewer Authority assumed full responsibility of the Town of Springwater water and sewer systems through a 40-year lease agreement with the Town of Springwater. As an existing water and/or sewer customer there will be no change in your current service. All water and sewer billing will be managed by the Authority.

In the future, should you have any questions or concerns related to your water or sewer service or billing, please contact them at (585) 346-3523 or [billing@lcwsa.us](mailto:billing@lcwsa.us). Please note, for any emergencies related to your water or sewer service after weekday business hours (3:30pm – 7:00am) on weekdays, weekends, or federal holidays, to please call their afterhours emergency line at (585) 233-9187.

Please visit their website at [www.lcwsa.us](http://www.lcwsa.us), where you can find general information about the Livingston County Water and Sewer Authority, Annual Water Quality Reports, and the Water Service and Sewer Use Rules and Regulations (<https://lcwsa.us/lcwsa-policies/>). The website also includes information regarding alternate ways to pay your water and sewer bill such as automatic payments and online payments.